



Staying
connected
matters

These days, everything from booking doctor appointments and watching TV, to catching up with family and friends is done online. A fibre connection helps you do all of that - smoothly and securely. Your village is already connected to Northpower Fibre, so getting online is easy!

Northpower *FIBRE*

Why fibre?

Northpower Fibre delivers fast, reliable phone and internet over a network built right here in Northland.

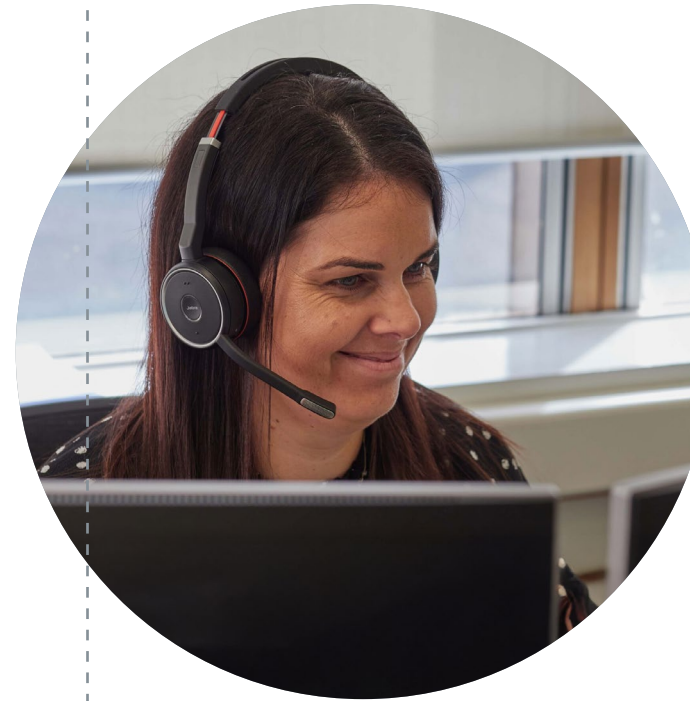
You'll get:

- **Speed you can count on** - great for watching TV, video calls, or fast internet browsing.
- **A local team** - based in Whangārei, ready to help.
- **Choice of internet providers** - you can pick a plan that suits your needs.

Once you're connected, your fibre internet runs in the background doing its job, without you needing to think about it.

Getting started

- The first step is to order a plan through an internet and phone provider.
- Your current provider can help - just ask them about their internet and phone plans.
- Northpower doesn't sell internet or phone plans directly, but we work with a range of providers who do.



Getting set up

- 1 Choose an internet and phone provider (also called a broadband provider).
- 2 Ask them to switch your home to fibre.
- 3 When we receive your order, we'll take care of the rest - including any installation, if needed.



Learn more about the providers we work with.
Visit northpower.nz/for-home/fibre
or call **0800 667 847** for more information



Questions we often hear

Does fibre keep working in a power cut?

No. Fibre equipment needs power, so your internet and phone won't work during an outage. It's a good idea to have a mobile phone as a backup.

Can I still use my home phone?

Yes, you should be able to keep your current phone number. Just check with your provider when you sign up.

Will Northpower install the fibre for me?

Yes. If your home isn't already connected, we'll handle the fibre installation. After that, your provider will set up your internet plan.

Who helps with my Wi-Fi or modem setup?

Your internet provider does. They'll give you the modem and help you get connected - Northpower looks after the fibre network.



We're a local
business
and we're
here to help!

We're based in Northland and proud to deliver fast, reliable phone and internet to our community. If you've got questions about the network, we're just a phone call away.

Call 0800 667 847 or visit northpower.nz/fibre